

# ANTI-SOCIAL BEHAVIOUR



FIRST PRINCIPLE

[norfolk.police.uk/firstprinciple](http://norfolk.police.uk/firstprinciple)  
[suffolk.police.uk/firstprinciple](http://suffolk.police.uk/firstprinciple)

## Top Tips

Don't try and intervene if you think there is any risk to Yourself

Try and be accurate and concise when reporting Anti-Social Behaviour (ASB)

Speak to your local Councillor in the first instance

Keep a log

PREVENT CRIME

PROTECT COMMUNITIES



**NORFOLK**  
CONSTABULARY  
*Our Priority is You*



**SUFFOLK**  
CONSTABULARY



**Anti-Social behaviour (ASB) covers many types of actions from low-level persistent nuisance to serious public disturbance**

## What is Anti-Social Behaviour?

It is behaviour that:

- is capable of causing nuisance and annoyance
- is likely to cause harassment, alarm or distress
- creates significant and persistent problems in a neighbourhood
- leaves communities intimidated and afraid.

Examples of such behaviour would include:

- noise
- harassment
- vandalism
- graffiti and fly tipping
- nuisance neighbours
- street drinking
- intimidation and threats
- violence
- hate behaviour that targets members of identified groups because of their perceived differences.

## What will we do?

If ASB is affecting you or your family we will listen to you and treat the problem seriously. We will involve other agencies, where necessary, to act to permanently address the problem, prevent it happening again and report back to you about what we have done.

## What can you do?

Discuss any issues with your local councillor, who can act on your behalf to raise concerns with the council and other organisations.

## How do I report ASB?

- Contact Norfolk or Suffolk Police by calling 101.
- Contact your local District Council.
- Social housing tenants can report the problem to their Housing Officer.

In an emergency always call the police on 999.

## Community Trigger

If you think your case has not been dealt with in the way you wanted, please raise your concerns with the agency you reported the matter to. They will take your concerns seriously, and try to ensure your needs are met.

If this fails, you may wish to instigate a formal Community Trigger for an anti-social behaviour case review.

The Community Trigger gives victims the right to require action is taken where an ongoing anti-social behaviour problem has not been addressed. This asks agencies such as the local council, police and housing providers to review collectively how they have responded, by conducting an anti-social behaviour case review.

## Nuisance Log Sheets

It is useful if you can keep a log of the ASB you are experiencing.